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## **QUALITY POLICY AUDIO OHM S.r.l.**

The demands from our customers, especially in the automotive industry, are characterized by high expectations in terms of reliability, quality, security, costs, adherence to agreements and deadlines and the competitiveness of our business.

Audio Ohm wants to fulfill this commitment at their best by:

- Proper conduct in terms of ethics and social responsibility with special emphasis on respecting applicable regulations and laws.
- All our staff, everyone at his or her own workplace, is dedicated to satisfying our customers' demands and expectations at their best every day.
- Technical support is fundamental, but quality is integral for our staff's mentality and conduct in every area of our businesses work.
- Quality and all resulting actions have to extend through every area of our business like a leitmotif.
- Concerted objectives in every area, knowledge, instruments and inevitable quality performance information guarantee the continuous success of our products and services.
- The maximum quality of all our products and services include the achievement of the "zero error" program, which leads to cutting costs and increasing the total **CUSTOMER SATISFACTION**

**This quality policy and the support of the Audio Ohm staff shall confirm our success for the future.**

*Bruno Betti*  
CEO  
